



## **Hamilton for educators contest FAQs**

### **I have already seen Hamilton. Can I trade in the tickets for a different performance at PPAC?**

Unfortunately, no. If you are not interested in seeing Hamilton, we will offer the tickets to the next eligible educator. Please let us know ASAP.

### **I can't attend my performance date, can I gift my tickets to someone else?**

Unfortunately, no. If you are not able to attend on the date noted in your letter we will offer the tickets to the next eligible educator. Please let us know ASAP.

### **Can I exchange my ticket for a different Hamilton performance date/time?**

Unfortunately, no. PPAC does not permit exchanges for HAMILTON performances.

### **Is parking included?**

No, parking is not included.

### **Where can I park?**

There are several private lots available within the surrounding area. You can also find additional parking information by visiting <https://www.ppacri.org/visit/parking>

### **Where do I pick up my tickets?**

You can pick up your tickets at the Providence Performing Arts Box office located at 220 Weybosset St, Providence, RI 02903

PPAC Box Office Hours are Monday through Friday, 10A to 5P, Saturday, 10A to 2P. Please plan to pick up your tickets no later than **Monday November 29**.

You will need to bring a valid photo ID to claim the tickets.

### **I already purchased my own tickets to the show. Can I get a refund?**

Unfortunately, no. PPAC does not permit refunds for HAMILTON performances.

### **Can I purchase additional ticket(s) through you?**

No, you can purchase additional tickets directly through PPAC. Ticket and seating availability are not guaranteed.

### **Are there any COVID-19 protocols in place for the performance?**

All guests aged 12 and over attending in-person events must either show proof of full vaccination against COVID-19 (fully vaccinated is defined as at least 14 days after receiving either a two-dose or one-dose FDA or WHO authorized COVID-19 vaccine) OR proof of a negative COVID-19 PCR test taken within 72 hours of performance time or proof of a negative COVID-19 antigen test (rapid test) taken within 6 hours of performance time. AT HOME tests will not be accepted.

All patrons, regardless of vaccination status, MUST wear masks over their nose and mouth at all times while inside the venue (unless actively eating or drinking).

More information can be found by visiting <https://www.ppacri.org/healthandsafety>

**Anything else I should know?**

We highly recommend checking out the FAQs on the PPAC website. There you will find information about their security policy, late arrival policy, directions and more.

Visit <https://www.ppacri.org/visit/faqs> for further details.